

Terms of Use

MemOrLearn

Effective Date: 9 March 2026

Please read these Terms of Use carefully before using our website and learning platform. By accessing or using any part of the Service, you agree to be bound by these Terms. If you do not agree, you may not access or use the Service.

1. Acceptance of Terms

These Terms of Use constitute a legally binding agreement between you ('User,' 'you,' or 'your') and the operators of MemOrLearn ('we,' 'us,' or 'our'). By creating an account, purchasing a subscription, or using any feature of the platform, you confirm that you have read, understood, and agree to these Terms.

If you are accessing the platform on behalf of a minor child as a parent or guardian, or as a teacher supervising students, you additionally accept these Terms on their behalf and take responsibility for their compliance.

2. Description of the Service

MemOrLearn is a subscription-based educational platform offering the following learning modules:

- **Typing Tutor** — structured keyboard lessons tracking speed, accuracy, and progress across 100+ lessons by difficulty category.
- **Math Fluency** — timed practice sessions for arithmetic facts (addition, subtraction, multiplication, division) with mastery tracking and colour-coded progress grids.
- **Bible Memory** — tools for creating verse collections, practising memorisation through step-based quizzes, and tracking retention over time.
- **Flash Cards** — user-created card decks organised into books, with study sessions and public library browsing. Cards support both text content and user-uploaded images (JPG, PNG, GIF, WebP; up to 5 MB per image). All content — including images — is subject to per-user storage quotas.
- **Public Library** — a browsable repository of publicly shared flash card books and decks created by other members, including any images attached to public cards.
- **Teacher Dashboard** — a teacher-specific view allowing linked educators to monitor student progress across all modules, reset progress, and manage student accounts.

Access to these modules requires an active paid subscription. Unauthenticated or non-subscribed users will not be able to access premium learning content or save progress.

3. Eligibility and Accounts

To use the Service, you must register for an account. You agree to provide accurate, current, and complete information during registration and to keep it up to date. You are responsible for maintaining the confidentiality of your login credentials and for all activity that occurs under your

account.

You must be at least 13 years of age to create an account. Users under 18 must have parental or guardian consent. Parent and teacher accounts may create and manage linked student profiles. You agree to notify us immediately of any unauthorised use of your account.

We reserve the right to suspend or terminate accounts that violate these Terms, provide false information, or engage in abusive behaviour toward the platform or other users.

4. Subscription Plans and Payments

Access to the full learning platform requires an active subscription. Payments are processed securely via Stripe or PayPal (third-party payment processors).

By purchasing a subscription, you authorise us to charge your payment method on a recurring basis according to your selected plan. All fees are stated in British Pounds (£ GBP). Subscription fees are non-refundable except where required by applicable law or as stated in our refund policy.

We reserve the right to change subscription pricing at any time. You will be notified of any price changes prior to your next billing cycle. Continued use of the Service after such notice constitutes acceptance of the new pricing.

To cancel your subscription, you may do so at any time through your account settings. Cancellation takes effect at the end of the current billing period. You will retain access to the Service until that date.

5. User-Generated Content and Storage

The platform allows users to create content including flash card books, decks, individual cards, and uploaded images. By creating and optionally making content public through the Public Library, you grant us a non-exclusive, royalty-free, worldwide licence to store, display, and make available that content — including uploaded images — to other users of the platform.

You are solely responsible for any content you create or upload. You agree not to upload or submit content that is unlawful, harmful, offensive, infringing on intellectual property rights, sexually explicit, or otherwise objectionable. This includes images. We reserve the right to remove any content that violates these Terms without prior notice.

You represent and warrant that you own or have the necessary rights to all content you submit, including all images, and that such content does not violate the rights of any third party.

Storage Quotas:

Each user account is subject to a storage quota covering all content stored on our servers, including card text, progress data, and uploaded images. The default quota is 500 MB per account and may be adjusted by administrators.

- When your storage quota is reached, all new content saving and image uploads will be blocked until you free up space by removing existing content.
- Uploaded images are validated for permitted file types (JPG, PNG, GIF, WebP) and must not exceed 5 MB per file.
- We are not liable for any loss of data or inability to save progress resulting from a user reaching their storage quota.

- Storage quotas may be modified at administrator discretion. Users will be notified of any material changes to quota policy.

6. Teacher and Student Accounts

The Teacher Dashboard allows verified teachers to link student accounts and view their learning progress across all modules, including typing statistics, math fluency progress, Bible memory data, and flash card activity.

Teachers must request access through the platform and receive admin approval before gaining Teacher Dashboard privileges. Teachers agree to use student data solely for legitimate educational purposes and not to share, export, or misuse student information.

Parents and guardians consent to teachers accessing their child's educational data when they enrol their child under a teacher's supervision on the platform.

7. Prohibited Uses

You agree not to:

- Use the Service for any unlawful purpose or in violation of any applicable regulations.
- Attempt to reverse-engineer, decompile, or disassemble any part of the Service.
- Scrape, harvest, or collect data from the platform without written authorisation.
- Circumvent subscription gates, storage quota limits, or authentication mechanisms.
- Share your account credentials with others or resell access to the Service.
- Upload or transmit viruses, malware, or any other malicious code — including within image files.
- Upload images or other content that infringes third-party intellectual property or that is offensive, explicit, or otherwise in violation of these Terms.
- Use the platform to harass, intimidate, or harm other users.
- Impersonate any person or entity, including other users, teachers, or administrators.

8. Intellectual Property

All content, features, and functionality of the Service — including but not limited to lesson content, software, graphics, logos, and design — are owned by us or our licensors and are protected by copyright, trademark, and other intellectual property laws.

You may not reproduce, distribute, modify, create derivative works from, or publicly display any content from the Service without our express prior written permission.

User-created flash card content — including text and images you upload — remains the intellectual property of the user who created it, subject to the licence granted in Section 5 above.

9. Disclaimer of Warranties

THE SERVICE IS PROVIDED 'AS IS' AND 'AS AVAILABLE' WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. WE MAKE NO WARRANTY REGARDING THE

SECURITY OR INTEGRITY OF USER-UPLOADED IMAGES OR OTHER CONTENT.

10. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, WE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM YOUR USE OF THE SERVICE, INCLUDING ANY LOSS OF DATA OR CONTENT (INCLUDING UPLOADED IMAGES) DUE TO STORAGE QUOTA LIMITS OR ACCOUNT TERMINATION, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL LIABILITY TO YOU FOR ANY CLAIMS ARISING UNDER THESE TERMS SHALL NOT EXCEED THE AMOUNT YOU PAID US IN THE THREE (3) MONTHS PRECEDING THE CLAIM.

11. Modifications to the Terms

We reserve the right to update these Terms of Use at any time. We will notify registered users of material changes by email or by posting a prominent notice on the platform. Continued use of the Service after changes take effect constitutes your acceptance of the revised Terms.

12. Governing Law

These Terms shall be governed by and construed in accordance with the laws of England and Wales. Any disputes arising under these Terms shall be resolved through good-faith negotiation or, if necessary, through the courts of England and Wales.

13. Contact

For questions about these Terms of Use, please contact us through the contact information provided on our website.